

Subject: : Fly Tying

Topic: : Allen hooks

Re: Allen hooks

Author: : FrequentTyer

Date: : 2013/8/6 7:16:35

URL:

Quote:

nfrechet wrote:

the only person that has to worry about my business is ME.

i have sent them an email like i said i would in my earlier post and i'll wait for a response from them and what their corrective measure will be. in the mean time theres no need for anybody who is satisfied to worry about it

I don't think Fox was worrying about your problem, just reassuring you and others on the forum that Allen has great customer service. I too buy all my hooks from Allen as I'm using up my TMC stock and will continue, the only exception being some classic Mustad hooks for historical reasons. Their product is good quality at a reasonable price, but it is their service that makes me a return customer. After all, when was the last time you saw a hook company jump in on a forum to correct a mishap?

Mike.