

Subject: : Paflyfish General Forum

Topic: : Not going there again

Re: Not going there again

Author: : Fishidiot

Date: : 2013/6/1 9:49:22

URL:

Quote:

RLeeP wrote:

It might be just be me, but I tend to think that difficult or occasionally moody or mercurial employees in independent fly shops are a part of the overall charm of the places. Up to a certain point, anyway. I generally don't hold them to the same customer service standards or expectations as I would a sales guy at Macy's or the local Ford dealer. Most of them don't have extensive retail training in the care and feeding of the (often) difficult, moody and mercurial public.

Agree - well said and puts things in perspective.

Many fly shops are staffed with folks who know a heckuva lot about FFing and local waters and, if you take the time to befriend them, will teach you a lot of valuable stuff. At least this has been my experience with some - certainly not all - fly shops.

With this said, of course, there's a point of diminishing returns with some employees where their eccentricities exceed their value with respect to the bottom line.