
Subject: : Gear Talk

Topic: : Cabela's brand Rod/Reel combos

Re: Cabela's brand Rod/Reel combos

Author: : bstone97

Date: : 2013/3/29 7:42:56

URL:

Quote:

Tony300wby wrote:

Please post a link to the "policy" page that you are reading, and highlight the sections that fit your three situations. Because the ones that I read are not even close to what you are saying is acceptable.

<http://www.cabelas.com/custserv/custs ... sp?pageName=ReturnsPolicy>

http://www.cabelas.com/custserv/custs ... ee&WTz_l=Unknown%3Bcms778

Not bitter, just unimpressed.

Tony

Same link Tony.

The rod and reels fall under this (copied and pasted right from Cabelas website):

Without Receipt: Items returned within the guidelines without a receipt will be processed at the lowest sale price plus applicable sales tax. **Such items may be exchanged for the same product or returned for merchandise credit in the form of a Cabela's gift card.**

The boots fall under this:

GUIDELINES:

Cabela's brand clothing and footwear is guaranteed for the lifetime of the product under normal wear and tear and defects in workmanship.

All other Cabela's brand merchandise and National brand boots and shoes are guaranteed for one full year under normal use and against defects in materials or workmanship.

~~And since my boots were Danners I feel that Cabelas went above and beyond in addressing my leaky boot issue.~~

SO again Tony I do NOT see how I am taking advantage of anything. How bout you highlight in their policy where my situation falls? I see your argument I really do but working within a return/exchange policy is every consumer's right. And shame on you and everyone else that doesn't use it. I have never lied or been dishonest when returning/exchanging an item. There's no need to, Cabelas just wants to make the consumer happy. It's simple business 101, a happy consumer buys more, a pissed off consumer buys less. So please provide specific facts on how I'm taking advantage. Thank you for time. And happy fishing

#damntheman