

Subject: : Gear Talk

Topic: : Cabela's brand Rod/Reel combos

Re: Cabela's brand Rod/Reel combos

Author: : Tony300wby

Date: : 2013/3/28 16:11:28

URL:

Quote:

bstone97 wrote:

I guess I've been lucky. I have never had my receipt maybe once but I have never had an issue. Back in Feb. I took a rod back that I broke the tip off of either by stepping on it or closing it in my truck door, I had the rod for maybe three years or so. They told me they could give me \$15 store credit or replace place it if they had the same rod in stock. They had the rod and I walked out with a brand new rod. I have also never had an issue with returning reels. I used to return my Penn saltwater reel once a year just to get a new one and NEVER had an issue. And my last example and one that I cant even believe I got away with was when I returned a pair of Danner boots. I owed the boot for at least 2 years and wore them to work building sewer treatment plants. The boots started to leak, I took them into the store and walked out with a brand new pair of boots. So gfen, personally from my own experiences I feel Cabelas is great when it comes to returns or exchanges.

These are the reasons stores have to rewrite their exchange policies. I think its great when a store like Cabelas stands behind the products that they sell, but then people like you take advantage of it.

Tony