

Subject: : Gear Talk

Topic: : Cabela's brand Rod/Reel combos

Re: Cabela's brand Rod/Reel combos

Author: : bstone97

Date: : 2013/3/27 19:13:27

URL:

Quote:

gfen wrote:

Quote:

bstone97 wrote:

(Just my opinion but Cabelas has the best return/exchange policies)

On paper, or have you actually used them in recent history?

If you have a rod, expect to show the receipt. Don't expect them to find it in their system for you. If you don't have a receipt be expected to pitch a fit. Good luck in your fit pitching.

You will get what they see as a match, because obviously the product you bought is no longer produced.

In the case of a reel, you'd better have your break within the one year date, and you better have that receipt. Again, nevermind that they can find you in a system (it won't work), and nevermind that its a Cabela's branded product: no proof no fix.

Furthermore, their once promise of "lifetime satisfaction" has been downgraded to 90 days. Less if it uses a battery.

I guess I've been lucky. I have never had my receipt maybe once but I have never had an issue. Back in Feb. I took a rod back that I broke the tip off of either by stepping on it or closing it in my truck door, I had the rod for maybe three years or so. They told me they could give me \$15 store credit or replace place it if they had the same rod in stock. They had the rod and I walked out with a brand new rod. I have also never had an issue with returning reels. I used to return my Penn saltwater reel once a year just to get a new one and NEVER had an issue. And my last example and one that I cant even believe I got away with was when I returned a pair of Danner boots. I owed the boot for at least 2 years and wore them to work building sewer treatment plants. The

boots started to leak, I took them into the store and walked out with a brand new pair of boots. So often, personally from my own experiences I feel Cabelas is great when it comes to returns or exchanges.