
Subject: : Gear Talk

Topic: : Allen or Redington

Re: Allen or Redington

Author: : allenflyfishing

Date: : 2013/2/25 21:20:01

URL:

Our Product cycle is standard in the industry as it is with many industries. Our Trout I was around for 3.5 years before we released the Trout II. Also, the Alpha II was active for 2.5 years. Prior to that the first Alpha reels were active for 2 years. We also carry spare parts for all those products as well.

Over a certain time period with any business/product you go through a cycle stage of changes. Best example would be the automotive industry or Apple with the iPhone. With being in Plastic Injection Molding and molding components for the Big 3. We had change overs often. I can assure you that changing to a new model does not reflect us from standing behind our product.

Sender, We use Koyo bearings and if there was a defect. I would have been happy to overnight you a new bearing. We changed to koyo's 2 years ago. If the reel is prior to that. Please send me an email at info@allenflyfishing.com and I'll make sure it gets taken care of at our cost.

We know the guys from RIO who also is under the same umbrella as Redington and Sage. We just came back from a trade show and hung out with those guys for a few nights. RIO also makes our new lines for us.

Thank you,

Justin